GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:1745
ANSWERED ON:14.03.2002
CONSUMER COURTS
AKHILESH SINGH

Will the Minister of RAILWAYS be pleased to state:

(a) the State-wise details of cases in which the consumer courts have directed the Railways to return the money to the customers during the last two years;

(b) the expenditure incurred by the Railways in paying the compensation;

(c) whether the railways are taking any concrete measures to reduce this loss; and

(d) if so, the details thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND MINISTER OF STATE IN THE MINISTRY RAILWAYS (SHRI O. RAJAGOPAL)

(a) to (d) : The information is being collected and will be laid on the Table of the Sabha.